



A Division of Hubbell Lighting Inc.

Fluorescent Luminaire Limited Material Warranty

[P2] supplies components from reputable, established manufacturers so that you can feel secure your product is backed by manufacturers that are financially able and motivated to successfully resolve warranty issues. Each of the electronic components used in [P2] products comes with a warranty directly from the component manufacturer. [P2] does not supplement or indemnify the warranty provided by the component manufacturer. It is generally most effective for the customer to interact directly with the component manufacturer relative to the warranty. If desired, [P2] will act as a liaison to the component manufacturer and assist in addressing warranty issues.

Electronic Ballasts, Lamps, Occupancy Sensors, and Photo Controls

Electronic Ballasts are provided from Advance, General Electrical, Osram Sylvania, and Universal. The ballast will carry a three year or five year limited warranty depending on the brand and ballast model. Each manufacturer has its own ballast warranty policy, details of which can be provided specific to your order. In general and for routine failures, these warranties are limited to replacement material and a small labor allowance. One or more of the manufacturers listed above offers a service where you may register your project for warranty service.

If you purchased fixtures factory lamped, [P2] supplies Philips, General Electric, or Osram Sylvania product as a standard. While lamps are perishable items, these products may be registered for limited material warranties direct with the manufacturer.

Occupancy Sensors and Photo Controls are provided from Hubbell, Wattsopper, Sensorswitch, or Leviton. These products, like the electronic ballasts, carry a three to five year limited material warranty direct from the component manufacturer.

Fixtures

[P2] warrants the fixture to be free from manufacturing defects for a period of one year, expressly limited to replacement of the defective fixture or component, and specifically excluding replacement labor costs. Enhanced aluminum reflectors are warranted against cracking, peeling, and delaminating for a period of 25 years. Lenses and sockets are perishable items and are not warranted.

General

The vast majority of projects are smooth and the products perform to the users expectations. On the rare occasions where failures outside of the expected failure curve are experienced, [P2] will work with the component manufacturer on your behalf to see that it is resolved to your satisfaction.

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Yorba Linda, CA 92887
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F: 714-386-5649

[P2] Midwest
623 Brakke Drive
Hudson, WI 54016
P: 715-381-2971
F: 715-381-5597

[P2] East
317 NE 35th Ave
Gainesville, FL 32609
P: 352-692-5900
F: 352-692-5901



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Induction Luminaire Limited Material Warranty

[P2] supplies components from reputable, established manufacturers so that you can feel secure your product is backed by manufacturers that are financially able and motivated to successfully resolve warranty issues. Each of the electronic components used in [P2] products comes with a warranty directly from the component manufacturer. [P2] does not supplement or indemnify the warranty provided by the component manufacturer. It is generally most effective for the customer to interact directly with the component manufacturer relative to the warranty. If desired, [P2] will act as a liaison to the component manufacturer and assist in addressing warranty issues.

Induction Systems

Induction Systems are provided from Phillips (QL), and Osram Sylvania (Icetron). The induction system will carry a five year or seven year limited warranty depending on the brand and application considerations. Each manufacturer has its own induction system warranty policy, details of which can be provided specific to your order. In general, these warranties are limited to replacement material and a small labor allowance. One or more of the manufacturers listed above offers a service where you may register your project for warranty service.

Fixtures

[P2] warrants the fixture to be free from manufacturing defects for a period of one year, expressly limited to replacement of the defective fixture or component, and specifically excluding replacement labor costs.

General

The vast majority of projects are smooth and the products perform to the users expectations. On the rare occasions where failures outside of the expected failure curve are experienced, [P2] will work with the component manufacturer on your behalf to see that it is resolved to your satisfaction.

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Solid State Luminaire Limited Material Warranty

Solid State Components

[P2] utilizes solid state LED components from reputable, established solid state manufacturers; Osram, CREE, Nichia, Luxeon, TRP, and Magtech, so that you can feel secure your product is backed by not only Precision-Paragon and Hubbell Lighting, but the underlying component warranties as well. Each of the electronic components used in a [P2] product comes with a warranty to Precision-Paragon from the component manufacturer. Due to their size, experience, and reputation these component manufacturers are financially able and motivated to successfully resolve warranty issues.

Precision-Paragon’s warranty covers the entire assembly, so in the event of a failure, you have a single point of contact and responsibility. To ensure long life and preserve the base component warranty we take great care to engineer every P2 LED product to operate within the component manufacturer’s specifications.

Light Engine Warranty Period

Precision-Paragon’s warranty of the LED circuit boards and drivers, together referred to as “light engines” is expressly limited to catastrophic failures for a period of five (5) years from the date of purchase.

Failure Mode

Catastrophic failures are failures that result in the LED light engine emitting no light or very little light at normal current levels. In the event of a catastrophic failure after installation, and within the warranty period, they should be specifically described to a Precision-Lighting representative Precision-Lighting will furnish materials to repair or replace products that may prove defective in its workmanship and materials within the warranty period. This does not apply to: (1) damage caused by accident, abuse, mishandling, or dropping; (2) materials which have been subject to unauthorized repair; (3) materials not used in accordance with instructions; (4) ordinary wear and tear.

Limited Warranty

Precision-Paragon will furnish a replacement unit or replacement components, free of charge, upon return of the failed unit to Precision, Yorba Linda, CA. The warranty does not include any other costs of removal or installation.

P2 warranties this product to be free of defects in materials and workmanship for the warranty period. There are no obligations or liabilities on the part of Precision-Paragon for consequential damages arising out of or in connection with the use or performance of this product or other indirect damages with respect to loss of property, revenue, or profit, or cost of removal, installation or reinstallation.

General

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